



• Introduction:

El Amal Rehabilitation society continue its journey full of tender , lighting its twenty second candle to help the Palestinian society in Rafah specially and the Palestinian society in the whole Gaza Strip through continuous effort stems from a deep faith in the importance of civil work and its key role in the development of Palestinian society and serving of the poor and marginalized people as well as providing various services to people with special needs especially the deaf of different ages and categories , In addition to that it provides educational and recreational services and psychosocial support for children in Rafah and other areas of Gaza Strip through a chain of programs and activities in cooperation with many local and international partner institutions.

El Amal Society seeks to take advantage of the limited funding opportunities available , although it is very hard to get that fund but El Amal use it to help the needy in Rafah through good planning and building a network of local and international relations which contributed significantly in the continuity and variability of the society's activities and increasing them in quantity and quality. The administration and staff of the society played the main role in the continuity of developing work and the quality of services provided for the target groups.

Elamal has kept in a strong and distinguished relationship with the UNRWA since the inception of the Society and to the time of preparation of this report . And it is seeking to develop this relationship to serves our children in need in Rafah. This relationship is Characterized by real partnership which reflects the desire of the two parties in the development of the Palestinian society and provide the necessary services for the needy. UNRWA has a distinct role in supporting and financing many of the activities and vital programs through an integrated support package, the most prominent was to continue supporting the salaries of employees in the Society through the temporary employing program (JCP) which contributed significantly in saving the educational journey of deaf students , in addition to various training programs and technical support to develop the capacity of the society in the field of management and empowerment of employees to provide better services. In addition to cash donations aimed to support El Amal society budget and support nutrition programs for school students , and help in the implementation of summer camps. UNRWA seek to Strengthen the relationship of el Amal society with the local community through the project of IFTAR during the holy month of Ramadan. In appreciation of this generous and ongoing support from International Relief Agency , we thank employees and officials in the programs of International Relief Agency with great thanks and gratitude and hope that we continue to cooperate in supporting the construction and development of the Palestinian society .

Elamal Board and the project managers continue in its cooperation with the relevant government agencies especially The Ministry of Education in monitoring and educational process for deaf students and supporting the salaries of some employees at school which



contributed to the continuity of the educational process and the assurance of required quality limits for deaf students to enable them to continue their education and reach top degrees. Here we must appreciate the special and distinct role of The department of Education and its staff, in supporting the activities and programs of El Amal school.

The year 2012 has witnessed the continuation of the activities and programs of the association and its expansion in spite of limited funding, through the opening of new horizons and distinct relationships to serve the Palestinian community. Work continued in the capacity development program of the society through training programs for staff and continue on the development of operations manuals and the design of information system that contribute to the documentation of processes and participatory learning and the development of the Society's website and an overall assessment of the Society to identify weaknesses and build operational plans in order to improve work performance and provide better services to the target groups.

Also During 2012 year witnessed continued implementation of many of the distinctive development projects such as " Eye to Future project " for children funded by CARE International organization for the second year. And "My Future " project to take care of war orphans in partnership with the Welfare Association for the third year, and the " psychological and social support " project for children in partnership with Educ Aid organization for the second year, and continued its partnership with the World Vision Association in support of educational and recreational activities for the Deaf, and many other projects aimed at the empowerment of the deaf to defend their rights in Rafah in partnership with Catholic Relief Services, other projects aimed at the creation of additional floors in the society's building funded by the CHF, another project for the restoration and furnishing for El Amal School for the deaf funded by Belgian development Agency, and a project to reduce child labor, funded by Save the child organization. In addition to the many community-based projects in partnership with Save the Children Foundation on the development of life skills and financial literacy for young people and provide small-scale projects for many of the young people in Rafah, and continued work on a project to support poor families and needy through SOS organization, and provide a package of small projects to poor families, as well as the Society's partnership with many of the local institutions specially the Coordinating Committee aiming at the implementation of joint activities that meet the needs of the target groups in Rafah.

The administration of El-Amal Association for Rehabilitation of the Disabled in Rafah in our view of this summary report of the activities of the association during the year 2012, we extend our sincere thanks and gratitude to all hands that contributed to the

building of this site in the castle of the south " Rafah " and provided all forms of material and moral support to be a lighthouse that enlightens the way for the needy and marginalized in Rafah and give a supporting hand as a contribution for the support of our people we keep

making efforts and with the help of the loyal and hardworking staff in all the departments and programs of the Society who stand as a good example in belonging to the mission of the association and achieve their goals with all faithful partners who share our humanitarian mission we hold toward our children with disabilities.

On this occasion , we extend our sincere thanks for all stakeholders in support of the programs and activities of the association since the emergence and till now .It is a long list too much to be mentioned here, but a list of all the institutions that provided support for the programs and activities of the association is included in this report with our thanks for all their valuable contributions and support . We hope they continue this support so that the association can achieve its goals.

❖ Vision:

we have an ambition for excellent and active participation in bringing about a qualitative change in the development of the Palestinian society.

❖ Mission:

We Seek to build a civil society where its members have their full rights and active participation, , through providing of development services for the empowerment of the deaf and children depending on a qualified and professional staff and the latest styles .

❖ Goals:

- 1- Build an advanced institution which is credible and flexible, and able to invest the resources available to provide qualitative and distinct services for target groups.
- 2- Work on the continuity of the institution and the services provided and to intensify our efforts to raise funds
- 3- Improve the quality of life for the deaf in order to ensure their effective participation in society
- 4- Enhance opportunities of growth and development for children
- 5- Strengthen the relationship with the local community to ensure the achievement of the Association's mission.

❖ Policy & Values:

- 1- The Society's administration will remain in the loyal hands of sons of Rafah
- 2- The Society will continue to provide services that cover the costs and does not aim to make profit

- 3- The Society will continue to provide excellent , high-quality services, especially for the deaf.
- 4- To continue the policy of openness and cooperation with NGOs, charities and community events.
- 5- The Society adopt a policy of expansion and proliferation and openness to the community.
- 6- To adopt a policy of self-reliance in funding and recruitment of sources of funding for the development of the services provided.
- 7- To adopt a policy of equal opportunities and promote the principle of transparency in all its activities and programs.
- 8- Adopt a flexible policy in dealing with the changes and developments experienced by the community.
9. Adopt a policy of development of the spirit of volunteerism.

❖ Back Ground:

El Amal Society was founded in the beginning as " Rafah Rehabilitation Center of " in 1991 and is licensed as an Ottoman center in 1998 under the name of El-Amal Rehabilitation Society – Rafah, Where a local committee of the city of Rafah was formed including many interested brothers and a number of specialists who have taken upon themselves the responsibility of establishing the center and putting the beginnings to provide services for our children with disabilities in the city of Rafah. From here came the launch of Al-Emal Association for the Rehabilitation of the Disabled in Rafah as an urgent need and as a result of the increasing number of wounded during the first Palestinian Intifada, which left many disabilities, prompting a group of interested to collapse and start thinking about the establishment of the center that takes care of the affairs of persons with disabilities in Rafah , In cooperation with the disabled program in the Department of Social Services at International Relief Agency . It takes a great effort as a result of the absence of any other centers that provide services for PWDs in Rafah and a result of the lack of these centers at the level of Palestine .

The problem was initially found because of the lack of information and statistics, as well as the lack of specialist staff who works in this area, in addition to the lack of financial resources as a result of the economic conditions Rafah suffers from . Work has begun during the establishment phase on three main axes of completion to face these problems as follows:

- 1- The choice of 84 volunteers trained for 10 days at the field survey work and then conducting comprehensive field survey from house to house in Rafah.
- 2- The choice of 20 of well qualified persons and trained in rehabilitation and special education institutions, in the West Bank, Jordan and Gaza.
- 3- start a campaign to collect material and donations from citizens in Rafah and begin the process of preparing and equipping the place.

4- These tasks have been completed in a period not exceeding 6 months and we started receiving cases benefiting from the program of education and rehabilitation of the disabled.

The essential success for the continuation of work and development of the association and taking the distinct role among the various rehabilitation centers at Rafah governorate , is its focus on the good exploitation of human energies and using them to serve the development of the Palestinian society. This policy has had a great impact in the strengthening of the relationship of the association with the local community and the continuation of her moral support which contributed to the development and expansion of its services and the multiplicity of roles that contribute at the level of Rafah. In addition to the start of qualitative projects suitable for the basic needs and emergency for our people, and thanks to the work of volunteers in the Society for a period of more than three years, as well as the participation of many volunteers from the local community in the construction and renovation of the association in the early work.

The Society's administration has struggled to maintain the level and quality of services provided and expand the circle of beneficiaries from services through the exploitation of network of relationships between the Society and donor institutions and through working on separate contingency plans to ensure the continuation of the activities and services of the association, despite of the blockade imposed on the Gaza Strip and the low chances of funding from donor institutions and the lack of materials and equipment.

Summary of the most important activities of the association for the year 2012:

The Society's administration has struggled to maintain the level and quality of services provided and expand the circle of beneficiaries from services through the exploitation of network of relationships between the Society and donor institutions, despite of the blockade imposed on the Gaza Strip and the low chances of funding from donor institutions.

Through the exploitation of a network of relations with donor institutions and work plans for emergencies for not touching the quality and the quantity of services provided with saving operational expenditures as much as possible, this resulted in increasing the burden on the association and the closing of the fiscal year of 2012 and the payment of all financial obligations of the association to both, the staff and suppliers.

❖ The most important achievements during the year 2012

1-	Continue to develop the program of education for the deaf through the El Emal School for the Deaf Education, as the number of children reached to 135 students from the kindergarten to the ninth grade, and students receive an education ,training and recreation program within curricula plans and trainings set to fit their audio and mental abilities, Note that the school covers all parts of the southern region of Rafah and Khan Younis.
----	--



2-	Continue to develop the activities of El Amal Deaf club for deaf who are more than 18 years in technical, cultural and sports programs and through all the projects submitted in the association to the needy. We aim at providing all the rights of the deaf including higher education , marriage and employment opportunities, a special part has been developed for the deaf through the projects of " early prevention of hearing disabilities and support for the rights of deaf" CRS so that 4 meetings were developed for adult deaf to help us identify their needs and make it known for civil society and important to be applied. .
3-	Continue work in the school feeding program funded by the International Relief agency for 135 students at El Amal School for the Deaf from the kindergarten to primer and until the ninth grade, this program provides daily and healthy meals for deaf students, helping them to increase their academic achievement
4-	. Continued support for 31 employee in El-Amal Association for the Rehabilitation of the Disabled divided in the main center and Yibna
5-	A group of employees in EL Amal Society- Rafah were trained on a series of training courses, including "writing letters and prepare administrative and financial reports - Planning and Project Management - the feasibility study and preparation of budgets - preparing trainers TOT-strategic planning for institutions" in coordination with " Save the Children " Foundation within the project "the development of small enterprises and financial literacy
6-	The implementation of the general assessment of the Association "PONAT" survey institutional environment within the project " Eye to Future project ", which aims to evaluate the employees and beneficiaries of the programs where a random category of 14 was chosen from the various programs of the Society in coordination with CARE , USAID and the Mercy Corps
7-	. Board elections for the fifth session was held on Tuesday, May 1, 2012 during a meeting of the General Assembly for the new Board of Directors elections to lead the work of the Assembly for the next two years. The elections were held in the headquarter of the Association in Rafah
8-	Work on the project "Strengthening the social and psychological welfare among children and youth in the southern Gaza Strip," funded by the Italian institution EducAid in coordination with 10 institutions for the number of 600 children (60 children from each institution) during two periods, "morning and evening" in addition to 1,400 students from primary schools and the total is 2,000 children
9-	Implementation of the project" breakfast fasting for the deaf and their families and persons with disabilities and of the poor in Rafah in cooperation with the International Relief Agency for Palestinian refugees UNRWA and funded by the UAE Red Crescent and Khalifa Bin Zayed Al Nahyan institution for humanitarian action and the Royal Society charity - Bahrain within the activities of helping the poorest poor from Palestinian refugees in the holy month of Ramadan and the number of meals distributed throughout



	the month of Ramadan by donors was (4344) and the meal is enough for 3 members
10-	Continue work on the project " Eye to Future project 2" and skill-building and directives that promote academic success and hardness and reduce conflicts in Gaza) in partnership with CARE International institution and through the program "help the Palestinian society" (PCAP) funded by the U.S. Agency for International Development (USAID) through solving work with children continuously on two periods" morning and evening".
11-	Implementation of a training course for employees in the Society, entitled "Monitoring and Evaluation" within the project " Eye to Future project 2 " funded by CARE and USAID and the Mercy Corps for 15 Officer. The Training held by Insight Consulting and development company, In addition to the implementation of a training course entitled "Management Information Systems" for 15 Officer held by Tammy Foundation .
12-	The completion of the preparation of a manual of funds in addition to the training of a number of workers in the Society and the Board of Directors on fundraising skills
13-	The development of the Society's website to fit with the needs of the labor and the size of work of the association www.elamal.ps
14-	started in designing computerized information system that includes electronic documentation and exchange of information between different sections of the Society and through institutional capacity development program of Catholic Relief Project
15-	Hosting the Program of " Assistance to the Palestinian community revitalization project and the development of means of livelihood among young people - Gaza training program on the development of life skills and financial literacy throughout the 5 days in coordination with the " Save the Children " Foundation
16-	start of the project of promoting the self-reliance of the Deaf to defend their rights in Rafah since 1 November 2012 in collaboration with " Catholic Relief Services " CRS
17-	Completion of the program FSP " family strengthening " funded by the " Children's Villages " SOS, and the program aims to strengthen the family and protect the child from homelessness through intervention and assistance in three basic areas and is to provide the basic needs of the children in the family and help the head of the family and help them to facilitate reaching the family to the basic services in their community and providing social protection .It has been implementing a number of small projects for families participating in the project and have been externalized from the program and thus closed the program after the end of the intervention plan which lasted for 5 years
18-	It has been initiated the implementation of project activities to reduce child labor, funded by " Save the Children " Foundation and the project aims to deal and coordinate with the concerned parties in order to fight against child labor and help in providing an appropriate environment that contribute to the bringing up of children in a safe environment
19-	As a result of the expansion in the activities of the association and the increase number of beneficiaries .Aiming to begin a program of early intervention and prevention of



	hearing disability , extra floors were created in the main building of the Society (Mosabeh headquarter) funded from the CHF
20-	The project set for the restoration and furnishing of El Amal School for Deaf Education by the Belgian Development Agency has been completed .Ceramic has been installed on the walls and the entire school was repainted and chairs and tables were brought for the school's students

❖ Challenges and Obstacles:

With the continued blockade imposed by all its forms on the Gaza Strip and the continuation of the repeated Israeli attacks which resulted in reported injuries, psychological ,social and economic problems as well as the lack of funding opportunities and the conditions imposed by some donors and institutions on the Society that hinder the work of projects and require additional efforts . In addition to the decline of funding available for civil institutions in the Gaza Strip that has become a real threat to the continuity of the work of the Society in bringing the necessary funding for the implementation of activities or the supply of basic necessities

All this , lead the Society to adopt new ways to meet these challenges and try to pass this difficult and dangerous phase, without compromising services provided to beneficiaries. From here we go to call for all parties concerned to cooperate and condensate in order to facilitate the work of all associations and call for government agencies and the private sector to take their role and provide financial and moral support to NGOs in order to keep the performance of their programs and help them get through this ordeal by following flexible methods to deal with them with no contradiction to the legal systems and regulations in force.

By the end of this report, we extend our thanks to all International and Arab institutions and ministries ,especially the Ministry of Education, which provides financial support and great programs to the Society. Our thanks to the program of handicapped by International Relief Agency and Social Services Department for the special services that they provide to the Association and for people with special needs.

We extend our thanks to all partners of El Amal Association, especially for the Coordinating Committee for CRCs and the National Association for Rehabilitation and NGO Network and the educational Institute of Canaan ,and we extend our thanks and appreciation to our partners of International Institutions, Catholic Relief Services - World Vision - Save the Children - Front Line Foundation –EducAid Italian Foundation - Play & Hope Foundation - CHF Foundation- Flagship Foundation - Kinder USA Foundation. Our deep thanks to the Elamal staff for their efforts in developing work in the Society to meet the special needs of our children in Rafah .



❖ **Projects that have been implemented during the year 2012**

#	Program /Project	Donor	# beneficiaries	Budget	Starting Date	Ending Date	Duration
1.	Promoting psychosocial wellbeing and resilience of children and youth in Gaza strip	EducAid	500 child	27,750 \$	2012/06/01	2012/11/31	6 months
2.	Integrated services program for orphans	Welfare	100 child	7700 \$	2011/12/01	2012/07/15	8 months
3.	Eye to Future project	Care ,USAID	340 child	26, 3000 \$	2011/12/15	2013/6/15	18 months
4.	Early Intervention and Support Deaf Rights in Rafah Governorate	CRS, USAID	7900 person	11, 6573 \$	2011/12/01	2012/10/31	11 moths
5.	Family strengthen Program	Herman Germaine center & SOS	160	36, 000 \$	2012/01/01	2012/12/31	12 months
6.	School feeding program	UNRWA	135	2376 NIS	2012/09/01	2013/05/31	8 months
7.	School feeding program	WFP & Social Affairs ministry	204	Foodstuffs	2012/09/01	2013/05/31	12 months
8.	Reviving and developing means of livelihood among the youth	Save the Children	Hosting of the Project's Activities in cooperation and coordination with " Save the Children" Association				
9.	Fighting child Labor	Save children	5000	98,8 00 \$	2012/04/17	2014/05/01	26 months
10.	Upgrading of El Amal Rehabilitation Society building - PCAP Program	CHF/USAID	400	90,000 \$	2012/9/15	2013/2/15	5 moths
11.	Improving the quality of deaf' life by improving the educational and health environment of deaf students	The Belgian Development Agency BTC	150	12,310 Euro	2012/10/01	2013/02/28	5 moths



❖ **On-going Projects for 2013**

No.	Name of project	Donor	No. of Ben.	Total Grant	Start Date	Completion Date	Duration
1	promoting self-reliance of deaf in defense of their rights in Rafah Governorate Project	CRS, USAID	1880	72,000 \$	/11/01 2012	/09/30 2013	11 months
2	psychosocial Support for children in marginalized areas in Gaza strip	Kinder USA	960	33,000 \$	16/01/2013	30/04/2013	4 months
3	Supporting active learning for Deaf In Elamal deaf School	Paly & Hope Caanan	135	20,000 \$	01/01/2013	30/06/2013	6 months
4	Supporting Palestinian community program	PCAP – CRS – USAID		38,460 \$	01/01/2013	31/07/2013	7 months
5	Auditory detection and early intervention for children of the age (0-5) years in Gaza Strip by the cooperation with Atfaluna Society	Office of Sheikha Mozah and GCC program for the reconstruction of Gaza	4000	4,140 \$	/02/01 2012	/09/30 2013	18 months

❖ **Elamal Board 2012**

#	Full Name	Title
1	Ziad Mohamad abed Al Rahman Abed	chairman
2	Mahfooz Abed AlRazeg Mohamed Othman	Chairman Deputy
3	Radwan salam abed Al Rahman Awad allah	Secretary
4	Mahmoud Yosif Husien AlHag Yosif	Treasure
5	Salah AlDeen Hassan Saed Al Sedawy	Member
6	Darwish Mustafa Musalm Al holy	member
7	Sara suliman abed allah Awad	member
8	Adnan Rajab Mohamoud Abu Dahy	member
9	Wafa`a Mohamoud Hmedan Al Gady	member



❖ **Beneficiaries of the Society's Programs in 2012**

No.	Name of Project	No. of Beneficiaries
1	El Amal School for the Deaf	135
2	Vocational Rehabilitation Program	15
3	Audiology Clinic	1565
4	Speech thereby Clinic for treatment of pronunciation and speech problems	963
5	El Amal Club for the Deaf	100
6	Early Intervention and Support Deaf Rights in Rafah Governorate	7900
7	Practical training on the Society's programs for college students	40
8	Sanabel Club & Elamal Kindergarten	1000
9	Games Bus "EducAid"	2000
10	" Eye to Future project " Program	340
11	Hosting of " Integrated Services Program " for Orphans	59
12	Breakfast meals for Fasting people	4344
13	Summer Camps	150
14	Program to strengthen the family and protect the child from homelessness	160
Total of Beneficiaries		18771

❖ **Elamal Staff 2012 :**

No.	Name of Project	Fixed	Contract	Temporary	Volunteer	Total
1	Public Administration and Finance	1	0	6	0	7
2	El Amal School for the Deaf	10	0	14	3	27
3	Vocational Training for deaf	1	0	1	5	7
4	Speech thereby Clinic	2	0	2	0	4
5	Al Amal Club for the Deaf	1	0	3	0	4
6	" Sanabel " Club	1	3	3	0	7
7	El Amal Kindergarten	0	8	0	0	8
8	Family strengthen Program	0	3	0	0	3
9	Eye to Future project	0	18	0	0	18
10	Early Intervention of Disability	0	4	0	0	4
11	Integrated services program for orphans	0	7	0	0	7
12	Games Bus Project	0	5	0	0	5
13	Fighting child Labor	0	2	0	0	2
14	Worker of Al Zohor Quarter	1	3	0	0	4
15	Workers of Yebna Quarter	2	0	1	0	3
Total		19	53	30	8	110